



## Volunteer Opportunity

Role:	<b>Learning Volunteer</b>
Background:	Learning Volunteers are part of the Learning Team, which offers a range of activities to children visiting with their school, Family Learning and All Age Learning. In term time activities are geared to primary age children in groups of 10 to 15, usually in the museum, or the Outdoor Learning space in the summer. In holiday times, simple activities and trails are offered for families to do together, and occasionally family craft workshops or demonstrations for All Age Learning.
Managed by:	The Learning Manager
Working relationships:	The Learning Team including the Learning Assistant, Living History Team, the Exhibitions & Collections Manager, The Ticket Office, and other volunteers.
Opportunity:	Besides meeting new people this is an opportunity to: <ul style="list-style-type: none"> <li>• Help the Abbey make a great first impression on Visitors</li> <li>• Help to engage, encourage, and inspire young visitors to the Abbey.</li> <li>• Learn more about the Abbey’s history, archaeology and architecture</li> <li>• Gain valuable hands on experience and skills.</li> <li>• Free entry to special events.</li> </ul>
Duties:	<ul style="list-style-type: none"> <li>• Assist with the setting up and packing away of tables, chairs, materials and equipment for activities.</li> <li>• After training, lead 4 or 5 small simple activity sessions for school children in half hour sessions.</li> <li>• Keep working areas clean and ready for work so that 3 or 4 groups can use equipment.</li> </ul>

	<ul style="list-style-type: none"> <li>• Talk to, and answer questions from children, teachers, and parents about the history and life of the Abbey.</li> <li>• Work alongside the LH team in the Abbot's Kitchen, assisting with the demonstration and give simple background about the activity on display, to the visitors.</li> <li>• Volunteers to be appropriately costumed for this role. Costume supplied by the Abbey.</li> <li>• All applicants will require excellent communication skills.</li> <li>• Be able to discuss their work with members of the visiting public and hold good knowledge of the historical aspect of the activity.</li> </ul>
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<b>What sort of person are we looking for?</b>	
Experience, knowledge and skills:	<p>Volunteers in this post will need to:</p> <ol style="list-style-type: none"> <li>1. Enjoy working with children with different ages and abilities.</li> <li>2. Have good communication skills</li> <li>3. Demonstrate the ability to deal with challenging situations in a calm and professional manner</li> <li>4. Be willing to work with a range of staff and volunteers and be supportive to others.</li> </ol>
Time:	<p>The work with schools is on an occasional basis, as and when required and sessions are allocated to individuals by the Learning Manager. Schools are usually on site, week days from 10.00 -14.30.</p> <p>Holiday activities take place daily during school holidays and activities are shared across the team on a rota.</p> <p>Frequency for working alongside the Living History team in the Abbot's Kitchen will be a set half day that is timetabled each week.</p>
Social activities/Benefits:	Volunteers receive a season ticket after a specified number of hours and also discount in the Abbey shop, and café. As a

	<p>volunteer you are also included in our membership scheme with access to special events/occasions with Abbey as well as a quarterly newsletter. We also hold occasional social events for volunteers throughout the year.</p>
<p>Induction, training and support:</p>	<p>We provide training, including training in Health and Safety procedures.</p>
<p>Safety:</p>	<p>Volunteers need to be able to move freely throughout the Abbey grounds. If you have a disability and wish to volunteer, please contact us to discuss your particular needs.</p>
<p>Contact:</p>	<p>If you are interested in applying or if you would like more details on other volunteer opportunities at Glastonbury Abbey, please:</p> <ol style="list-style-type: none"> <li>1. Drop in to our Ticket Office and ask for a Volunteer Application form or</li> <li>2. Visit our website at: <a href="http://www.glastonburyabbey.com">www.glastonburyabbey.com</a> and download an application form.</li> <li>3. Contact us on 01458 832267</li> </ol> <p>Please send completed application forms to: <a href="mailto:volunteer@glastonburyabbey.com">volunteer@glastonburyabbey.com</a> Or send your completed form to: Volunteer Co-ordinator, Glastonbury Abbey, The Abbey Gatehouse, Magdalene Street, Glastonbury, Somerset, BA6 9EL</p>