



Volunteer Opportunity

Role:	“Wildlife Volunteer”
Background:	<p>Glastonbury Abbey is set in 36 beautiful peaceful acres of parkland and is host to a wide variety of trees, plants and wildlife. In order to help engage visitors with the wildlife of the abbey, and create a valuable visitor experience the role of the “Wildlife Volunteers” has been developed to work with the public within the grounds. This is a highly valued role which involves being out and about in the grounds most of the time sharing information and answering questions about the wildlife and engaging with the public.</p>
Managed by:	Living History Team Coordinators
Working relationships:	The Living History Team, The Grounds Team, the Ticket Office Team and other volunteers.
Opportunity:	<p>Besides meeting new people this is an opportunity to:</p> <ul style="list-style-type: none"> • Work in the abbey’s magnificent grounds • Learn more about the abbey’s history • Play an active role in helping to promote the wildlife . • Learn basic skills related to engaging with and presenting to the public. • Make the site accessible to a broad range of visitors. • Free entry to some special events.

Duties:	<ul style="list-style-type: none"> • Share information and answer questions regarding the wildlife of the abbey. • Carry out regular patrols of the grounds and act as the first point of contact for members of the public. • Deal with visitor enquiries. • Promote activities within the Abbey and encourage members of the public to make constructive and full use of the facilities • Reporting and Recording in accordance with Health and Safety procedures. • Assist with keeping the site free from litter and attractive to our visitors • Work with a wide range of people in a front line service, protecting public safety and ensuring visitors are aware of the rules and regulations of the abbey.
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What sort of person are we looking for?	
Experience, knowledge and skills:	<p>Volunteers in this post will need to:</p> <ul style="list-style-type: none"> • Have an interest in wildlife, history and being outdoors • Have good communication skills. • Be able to work as part of a team • Be self-motivated and keen to learn • Have a flexible approach to work • Be able to retain and comprehend information in order to convey this to the public. • Have a friendly, open and confident manner with people, willing to talk to all visitors and the ability to deal assertively, but tactfully with potentially awkward customers • Be available for training in March 2015
Time:	Ideally you will be able to commit to a few hours a week, mornings or afternoons from April 2015
Social activities/Benefits:	Volunteers receive a season ticket after a specified number of hours and also discount in the abbey shop, and café. As a volunteer you are also included in our membership scheme with access to special events/occasions at the abbey as well as a quarterly newsletter. We also hold occasional social events for volunteers throughout the year.
Induction, training and support:	Training for this role will include sessions on the wildlife and history of the abbey, and familiarisation with the site. A

	Health and safety induction will be also be provided.
Safety:	Volunteers need to be able to move freely throughout the Abbey grounds. If you have a disability and wish to volunteer, please contact us to discuss your particular needs.
Contact:	<p>If you are interested in applying or if you would like more details on other volunteer opportunities at Glastonbury Abbey, please: Drop in to our Ticket Office and ask for a Volunteer Application form or</p> <ol style="list-style-type: none">1. Visit our website at: www.glastonburyabbey.com and download an application form.2. Contact us on 01458 832267 <p>Please send completed application forms to: volunteer@glastonburyabbey.com Or send your completed form to: Volunteer Co-ordinator, Glastonbury Abbey, The Abbey Gatehouse, Magdalene Street, Glastonbury, Somerset BA6 9EL</p>